CHICO RANCHERIA HOUSING CORPORATION

Eligibility and Admission Policy

Subject: CHICO RANCHERIA HOUSING CORPORATION		Number: 10
		Effective Date: 06/04/2024
ELIGIBLITY AND ADMISSION POLICY		
Statute: Native American Housing Assistance and Self		Supersedes: 1 (05-05-08) & 2
Determination Act of 1996 (NAHASDA) (25 U.S.C. 4163 et		(01-05-09) & 3 (09-08-10) & 4
seq.); Regulations 24 CFR § 1000; Title I of the Housing and	t	(06-04-12) & 5 (07-07-14) & 6
Community Development Act of 1974.); Regulations 24 CFR		(02-01-2016) & 7(05-04-2020) &
§1003		8 (09-05-2023) & 9 (11-07-2023)
Authority: CRHC Bylaws		Reference:
		roved: Original 05-05-08
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I. Purpose

This policy is designed to clearly outline eligibility and admission requirements for most programs administered by the Chico Rancheria Housing Corporation, specifically programs funded from Indian Housing Block Grants (IHBG) under the Native American Housing Assistance and Self Determination Act (NAHASDA) of 1996, as amended (Public Law 104-330) and the regulations set forth in CFR Title 24 §1000, as well as other programs.

II. Policy

A. Definitions

1. Annual Income.

Annual income is the anticipated total income from all sources received by the family head and spouse (even if temporarily absent) and by each additional adult member of the family during the coming 12-month period, as defined for HUD's Section 8 programs in 24 CFR part 5, subpart.

- (a) Annual income means all amounts, monetary or not, which:
 - (1) Go to, or on behalf of, the family head or spouse (even if temporarily absent) or to any other family member over the age of eighteen (18); or
 - (2) Are anticipated to be received from a source outside the family during the twelve month period following admission or annual reexamination effective date; and
 - (3) Are not specifically excluded in paragraph (c) of this section.
 - (4) Annual income also means amounts derived (during the twelve month period) from assets to which any member of the family has access.
- (b) Annual income includes, but is not limited to:
 - (1) The full amount, before any payroll deductions, of wages and salaries, overtime pay, commissions, fees, tips and bonuses, and other compensation for personal services;
 - (2) The net income from the operation of a business or profession. Expenditures for business expansion or amortization of capital indebtedness shall not be used as deductions in determining net income. An allowance for depreciation of assets used in a business or profession may be deducted, based on straight line depreciation, as provided in Internal Revenue Service regulations. Any withdrawal of cash or assets from the operation of a business or profession will be included in income, except to the extent the withdrawal is reimbursement of cash or assets invested in the operation by the family;

- (3) Interest, dividends, and other net income of any kind from real or personal property. Expenditures for amortization of capital indebtedness shall not be used as deductions in determining net income. An allowance for depreciation is permitted only as authorized in paragraph (b)(2) of this section. Any withdrawal of cash or assets from an investment will be included in income, except to the extent the withdrawal is reimbursement of cash or assets invested by the family. Where the family has net family assets in excess of \$5,000, annual income shall include the greater of the actual income derived from all net family assets or a percentage of the value of such assets based on the current passbook savings rate, as determined by HUD;
- (4) The full amount of periodic amounts received from Social Security, annuities, insurance policies, retirement funds, pensions, disability or death benefits, and other similar types of periodic receipts, including a lump-sum amount or prospective monthly amounts for the delayed start of a periodic amount (except as provided in paragraph (c)(14) of this section);
- (5) Payments in lieu of earnings, such as unemployment and disability compensation, worker's compensation and severance pay (except as provided in paragraph (c)(3) of this section);
- (6) Welfare assistance payments.
 - (i) Welfare assistance payments made under the Temporary Assistance for Needy Families (TANF) program are included in annual income only to the extent such payments:
 - (A) Qualify as assistance under the TANF program definition at 45 CFR 260.31; and
 - (B) Are not otherwise excluded under paragraph (c) of this section.
 - (ii) If the welfare assistance payment includes an amount specifically designated for shelter and utilities that is subject to adjustment by the welfare assistance agency in accordance with the actual cost of shelter and utilities, the amount of welfare assistance income to be included as income shall consist of:
 - (A) The amount of the allowance or grant exclusive of the amount specifically designated for shelter or utilities; plus
 - (B) The maximum amount that the welfare assistance agency could in fact allow the family for shelter and utilities. If the family's welfare assistance is

ratably reduced from the standard of need by applying a percentage, the amount calculated under this paragraph shall be the amount resulting from one application of the percentage.

- (7) Periodic and determinable allowances, such as alimony and child support payments, and regular contributions or gifts received from organizations or from persons not residing in the dwelling;
- (8) All regular pay, special pay and allowances of a member of the Armed Forces (except as provided in paragraph (c)(7) of this section).
- (9) Any financial assistance, in excess of amounts received for tuition, that an individual receives under the Higher Education Act of 1965 (20 U.S.C. 1001 et seq.), from private sources, or from an institution of higher education (as defined under the Higher Education Act of 1965 (20 U.S.C. 1002)), shall be considered income to that individual, except that financial assistance described in this paragraph is not considered annual income for persons over the age of twenty-three (23) with dependent children. For purposes of this paragraph, "financial assistance" does not include loan proceeds for the purpose of determining income.

(c) Annual income does not include the following:

- (1) Income from employment of children (including foster children) under the age of eighteen (18) years;
- (2) Payments received for the care of foster children or foster adults (usually persons with disabilities, unrelated to the tenant family, who are unable to live alone);
- (3) Lump-sum additions to family assets, such as inheritances, insurance payments (including payments under health and accident insurance and worker's compensation), capital gains and settlement for personal or property losses (except as provided in paragraph (b)(5) of this section);
- (4) Amounts received by the family that are specifically for, or in reimbursement of, the cost of medical expenses for any family member;
- (5) Income of a live-in aide, as defined in 24 CFR § 5.403;
- (6) Subject to paragraph (b)(9) of this section, the full amount of student financial assistance paid directly to the student or to the educational institution;

- (7) The special pay to a family member serving in the Armed Forces who is exposed to hostile fire;
- (8) Additional Amounts Not Included:
 - (i) Amounts received under training programs funded by HUD;
 - (ii) Amounts received by a person with a disability that are disregarded for a limited time for purposes of Supplemental Security Income eligibility and benefits because they are set aside for use under a Plan to Attain Self-Sufficiency (PASS);
 - (iii) Amounts received by a participant in other publicly assisted programs which are specifically for or in reimbursement of out-of-pocket expenses incurred (special equipment, clothing, transportation, child care, etc.) and which are made solely to allow participation in a specific program;
 - (iv) Amounts received under a resident service stipend. A resident service stipend is a modest amount (not to exceed \$200 per month) received by a resident for performing a service for the Housing Corporation or property owner, on a part-time basis, that enhances the quality of life in the development. Such services may include, but are not limited to, lawn maintenance, resident initiatives coordination, and serving as a member of the Housing Corporation's governing board. No resident may receive more than one such stipend during the same period of time;
 - (v) Incremental earnings and benefits resulting to any family member from participation in qualifying State or local employment training programs (including training programs not affiliated with a local government) and training of a family member as resident management staff. Amounts excluded by this provision must be received under employment training programs with clearly defined goals and objectives, and are excluded only for the period during which the family member participates in the employment training program;
- (9) Temporary, nonrecurring or sporadic income (including gifts);
- (10) Reparation payments paid by a foreign government pursuant to claims filed under the laws of that government by persons who were persecuted during the Nazi era;

- (11) Earnings in excess of \$480 for each full-time student eighteen (18) years old or older (excluding the head of household and spouse);
- (12) Adoption assistance payments in excess of \$480 per adopted child;
- (13) Deferred periodic amounts from supplemental security income and social security benefits that are received in a lump sum amount or in prospective monthly amounts.
- (14) Amounts received by the family in the form of refunds or rebates under State or local law for property taxes paid on the dwelling unit;
- (15) Amounts paid by a State agency to a family with a member who has a developmental disability and is living at home to offset the cost of services and equipment needed to keep the developmentally disabled family member at home; or
- (16) Amounts specifically excluded by any other Federal statute from consideration as income for purposes of determining eligibility or benefits under a category of assistance programs that includes assistance under any program to which the exclusions set forth in 24 CFR 5.609(c) apply.
- (d) Annualization of income. If it is not feasible to anticipate a level of income over a twelve month period (i.e., seasonal or cyclic income), or CRHC believes that past income is the best available indicator of expected future income, CRHC may annualize the income anticipated for a shorter period, subject to a re-determination at the end of the shorter period.

2. Adjusted Income

The term 'adjusted income' means the annual income that remains after excluding the following amounts:

- (a) YOUTHS, STUDENTS, AND PERSONS WITH DISABILITIES- \$480 for each member of the family residing in the household (other than the head of the household or the spouse of the head of the household)-
 - (1) who is under eighteen (18) years of age; or
 - (2) who is eighteen (18) years of age or older and a person with disabilities or a full-time student.

NOTE: Only one household can receive the deduction for each youth. If two household claim the same dependent(s), the heads of households must agree who will receive the deduction for the dependent(s). If the parents don't come to an agreement, staff shall use the current year tax return or custody order to determine the dependent deduction(s) for each household.

- (b) ELDERLY AND DISABLED FAMILIES- \$400 for an elderly or disabled family.
- (c) MEDICAL AND ATTENDANT EXPENSES- The amount by which three percent (3%) of the annual income of the family is exceeded by the aggregate of-
 - (1) medical expenses, in the case of an elderly or disabled family; and
 - (2) reasonable attendant care and auxiliary apparatus expenses for each family member who is a person with disabilities, to the extent necessary to enable any member of the family (including a member who is a person with disabilities) to be employed.
- (d) CHILD CARE EXPENSES- Child care expenses for the care of children under the age of thirteen (13) to the extent necessary to enable another member of the family to be employed or to further his or her education.
- (e) EARNED INCOME OF MINORS- The amount of any earned income of any member of the family who is less than eighteen (18) years of age.

3. Children

Persons under eighteen (18) years of age or under twenty-four (24) years of age if living at home and attending school full time.

4. Disabled Family

Family in which there is a person with disabilities as defined in this section.

5. Drug Related Criminal Activity

The term 'drug-related criminal activity' means the illegal manufacture, sale, distribution, use, or possession with intent to manufacture, sell, distribute, or use, of a controlled substance (as such term is defined in Section 102 of the Controlled Substances Act).

6. Elderly and Near-elderly Families

The terms 'elderly family' and 'near elderly families' means a family whose head (or his or her spouse), or whose sole member, is an elderly or near-elderly person, respectively. Such terms include two or more elderly persons or near elderly persons living together, and one or more such persons living with one or more persons determined by CRHC to be essential to their care or well being.

7. Elderly Person

The term 'elderly person' means a person who is at least sixty-two (62) years of age.

8. Extended Family

Family lineage, which may include: aunts, uncles, siblings, grandparents, nieces, nephews, cousins, etc...as determined by the family.

9. Family

Family consists of one of the following scenarios (all other scenarios are considered Extended Family as defined in this section):

- (a) a single adult or emancipated minor;
- (b) a single adult with a child/children;
- (c) a domesticated partnership (i.e., marriage) recognized by the Housing Corporation;
- (d) a domesticated partnership with children recognized by the Housing Corporation;
- (e) a parent or parents (i.e., grandparents) of a single person or a parent or parents of one partner in a recognized domesticated partnership with or without children (i.e., grandparents, parents, and children in one household).

10. Full Time Student

A person who is enrolled in a certified educational institution, such as a vocational school with a certificate or diploma program or an institution offering a college degree, and is carrying a subject load that is considered full-time for students under the standards and practices of the institution attended. Typically, full time in regular quarter or semester based programs is twelve (12) or more units of study, while full time during special inter sessions, such as summer sessions, are typically six (6) units. Graduate study programs typically consider nine (9) units of study as full time. In all such cases, full-time will be based on the standards and practices of the institution attended.

11. Household Adults

Head of household is defined as the lessee who is an adult Native American or non-Native American with native children who meets the eligibility requirements to enter the program. If there is more than one adult Native American in the household, the household decides who the head of household is. The Co-head of household is defined as a lessee that is an adult member of the household who meets the eligibility requirements (Native American or non-Native American parent with Native American children in the household) to take over the lease should the head of household leave the unit.

The spouse/partner of the lessee is defined as a non-Native American adult in the household who is married to or the partner of the head of household and there aren't Native American children in the household. The spouse is not eligible to take over the lease if the head of household leaves the unit. Other adult is defined as anyone in the household who is 18 years or older that isn't the co-head of household or spouse/partner of the head of household.

12. HUD

The U.S. Department of Housing and Urban Development.

13. Incomplete Application

An incomplete application is an application in which the entire application, including any components, has not be filled out and where the application lacks any required supportive documents, such as a lease or deed. Incomplete applications are not accepted and will not be processed.

14. Indian

Any person recognized as being an enrolled member of an Indian Tribe or Alaskan Native Tribe, recognized by the Federal government or any state. In addition, any person recognized as a Native American by the Bureau of Indian

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Affairs (BIA) or a tribally recognized descendent (child or grandchild) of an enrolled member of a Federal government or state recognized Indian Tribe or Alaska Native Tribe.

15. Indian Family

A family in which at least one family member, adult or child, is an Indian as described in Section II., A., 14. above.

16. Indian Service Area

CRHC's Indian Service Area is the jurisdiction authorized by the Mechoopda Indian Tribe for CRHC to operate affordable housing programs. Each program may have a different Indian Service Area as defined in the annual Indian Housing Plan.

17. Indian Tribe

- (a) The term 'Indian Tribe' means a tribe that is a federally recognized tribe or a State recognized tribe.
- (b) The term 'federally recognized tribe' means any Indian tribe, band, nation, or other organized group or community of Indians, including any Alaska Native village or regional or village corporation as defined in or established pursuant to the Alaska Native Claims Settlement Act, that is recognized as eligible for the special programs and services provided by the United States to Indians because of their status as Indians pursuant to the Indian Self-Determination and Education Assistance Act of 1975.
- (c) The term 'State recognized tribe' means any tribe, band, nation, pueblo, village, or community that has been recognized as an Indian tribe by any State and for which an Indian Housing Authority has, before the effective date under section 705 of NAHASDA, entered into a contract with HUD pursuant to the United States Housing Act of 1937 for housing for Indian families and has received funding pursuant to such contract within the five year period ending upon such effective date.

18. Low Income Family

The term 'low-income family' means a family whose income does not exceed eighty percent (80%) of the median income, as determined by HUD with adjustments for smaller and larger families.

19. Mechoopda Tribal Family

Unless conflicting with a specific program policy, a 'Mechoopda Tribal Family' is a family in which at least one family member, adult or child, is an enrolled Tribal Member of the Mechoopda Indian Tribe of Chico Rancheria, California.

20. Median Income Limits

Median Income Limits shall be updated annually based on HUD's published Annual Income Limits and, as applicable to the funding source and federal regulations, when appropriate, shall be the greater of:

- (a) The median income limits for the county, or
- (b) The US median income limit

21. Moderate Income Family

The term 'moderate-income family' means a family whose income is between eighty percent (80%) and one hundred percent (100%) of the median income, as determined by HUD with adjustments for smaller and larger families.

22. NAHASDA

The Native American Housing Assistance and Self-Determination Act passed by the U.S. Congress in 1996.

23. Persons with Disabilities

Person with Disabilities means a person who-

- (a) Has a disability as defined in section 223 of the Social Security Act;
- (b) Has a developmental disability as defined in section 102 of the Developmental Disabilities Assistance and Bill of Rights Act;
- (c) Has a physical, mental, or emotional impairment which-
 - (1) Is expected to be of long-continued and indefinite duration;
 - (2) Substantially impedes his or her ability to live independently; and
 - (3) Is of such a nature that such ability could be improved by more suitable housing conditions.
- (d) The term "person with disabilities" includes persons who have the disease of acquired immunodeficiency syndrome or any condition arising from the etiologic agent for acquired immunodeficiency syndrome.
- (e) Notwithstanding any other provision of law, no individual shall be considered a person with disabilities, for purposes of eligibility for housing assisted under this part, solely on the basis of any drug or alcohol dependence.
- (f) For purposes of this definition, the term "physical, mental or emotional impairment" includes, but is not limited to:
 - (1) Any physiological disorder or condition, cosmetic disfigurement, or anatomical loss affecting one or more of the following body systems: Neurological, musculoskeletal, special sense organs, respiratory, including speech organs; cardiovascular; reproductive; digestive; genito-urinary; hemic and lymphatic; skin; and endocrine; or
 - (2) Any mental or psychological condition, such as mental retardation, organic brain syndrome, emotional or mental illness, and specific learning disabilities.
 - (3) The term "physical, mental, or emotional impairment" includes, but is not limited to, such diseases and conditions as orthopedic, visual, speech, and hearing impairments, cerebral palsy, autism, epilepsy, muscular dystrophy, multiple

sclerosis, cancer, heart disease, diabetes, Human Immunodeficiency Virus infection, mental retardation, and emotional illness.

24. Self-Sufficiency Plan

A plan that a participant develops in consultation with the Chico Rancheria Housing Corporation outlining specific goals and achievements that will prepare the family to sustain without further assistance. Specifically, the plan will increase the family's income so the family can afford shelter on their own without paying over thirty percent (30%) of their adjusted income on housing over a realistic time frame.

25. Waiting List

A list used to rank need based on a points scoring system when funding is minimal or unavailable and/or when housing is unavailable. If there is a tied score, the applicant that has been on the waiting list for the longest period of time based on the date and time the preliminary application was received by the Chico Rancheria Housing Corporation will have priority for assistance.

- (a) An Applicant only needs to provide the following three (3) documents in addition to a completed application to be added to the waitlist:
 - i) Proof of Tribal Verification
 - ii) State ID or Driver's License
 - iii) Social Security cards for all members of the household
- (b) Should multiple applicants have equal scores, priority is based by date and time that the application is added into the software system by CRHC staff.
- (c) A separate waiting list is maintained for each program offered by the Housing Corporation, and an applicant can be on multiple waiting lists.
- (d) Waiting list points are scored based on the following system for all CRHC Housing Programs with the exceptions of Senior TRBA, Homeowner Occupied Rehab, and Elder's Minor Rehab Programs:

POINT PREFERENCE	# OF POINTS:	
Mechoopda Tribal Family	100	
Disabled Family	5	
Each Elderly Person	5	
Dependent Minor (each)	1	
Involuntarily Displaced*	5	
Displaced by a Natural Disaster**	15	

*Involuntary Displacement is loss of housing not due to tenant action (ex. the sale of the property). Displacements due to tenant action (include but are not limited to eviction, non-payment of rent, and lease not being renewed by tenant) are not eligible.

**Displacement by Natural Disaster-The natural disaster event must occur within one year of the application date to be eligible for the points.

B. Eligibility and Admission Information

1. General Eligibility Requirements

In order to be eligible for admission to any program available through Chico Rancheria Housing Corporation, the following criteria shall apply:

- (a) Applicant must be a member of an 'Indian Family' as defined within this policy (Tribal preference shall be given to members of the Mechoopda Indian Tribe).
- (b) Applicant must be least eighteen (18) years of age or an emancipated minor.
- (c) Applicant must reside in, or be moving within, the CRHC Indian Area specific to the applicable program.
- (d) Applicant must be a member of a Low-income Family (or Moderate-income Family for some programs).
- (e) Applicants who owe the Chico Rancheria Housing Corporation or the Mechoopda Indian Tribe money are not eligible to receive assistance.
- (f) Prior tenants of CRHC administered properties that have had a lease terminated due to non-compliance will not be eligible for CRHC programs. An exception may be made if all outstanding balances owed by the applicant are paid in full to CRHC and the Tribe and such persons have demonstrated to CRHC 1) the ability to comply with all CRHC policies, and 2) are likely to be a responsible recipient or tenant.
- (g) Applicant must follow any additional stipulations and requirements in each individual program policy.

2. Nondiscrimination

- (a) CRHC shall conduct the admissions process in a manner that treats all applicants fairly and consistently. Within the parameters of the general eligibility requirements listed previously, CRHC will not discriminate based on race, color, religion, national origin, sex, disability, familial status, sexual orientation, gender identity, gender expression, marital status, medical condition, ancestry, source of income, age, genetic information, and arbitrary discrimination.
- (b) CRHC will accept applications from all eligible members of Indian Tribes. Mechoopda Tribal Members, however, shall be given tribal preference during the admittance process.

3. Applications

(a) CRHC maintains a standard application form that is applicable to most of its programs. Some programs require additional components and

have a specific program application form. Each type of application is available upon request and is also accessible on the CRHC website.

- (b) The application may be filled out by the applicant or with the assistance of the CRHC staff. An intake questionnaire may be used by the CRHC staff during the process, which can often provide insightful information that the applicant may fail to report and help determine which program(s) the applicant would benefit from the most.
- (c) The following information shall be provided within the application:
 - (1) <u>Contact Information</u>. The application shall include the applicant's and co-applicant's current and previous addresses, phone numbers, and landlord references including any previous Tribal or Public Housing information; the applicant's and coapplicant's current and previous employment, wages, and contact information; the applicant's and co-applicant's bank and creditor information including account numbers, balances, and contact information.
 - (2) <u>Household Composition</u>. The application shall include a Household Composition Form listing the names of all persons in the household as well as their gender, date of birth, social security number, and relationship among each other.
 - (3) <u>Pets.</u> Applicants must disclose their family pets as well, in accordance with the CRHC Pet Policy, as applicable.
 - (4) Income Certification. The application shall include a detailed certification of the current income of each person listed on the household composition form from all sources, including Tribal Revenue Share Trust Funds Disbursements and Per Capita Payments. Any anticipated changes in income or additional sources, etc... shall also be reported. This information is used for purposes of establishing the household's anticipated income for the next twelve (12) months. All income must be verified by third party statements from its sources requested directly from CRHC. A statement regarding Tax Filing Status and/or a Certification of Assets is also required when the applicant claims not to have filed taxes or claims not to have any assets.
 - (5) Consent to Release Information. A Participant's Consent to Release Information form is also included within the application that must be executed by each member of the household eighteen (18) or older prior to processing. A Privacy Act Notice must also accompany this Consent to Release Information.
 - (6) <u>Supportive Documentation</u>. In conjunction with accepting the application, CRHC requires supporting documentation be submitted pertaining to each person listed on the Household Composition Form, or the subject property, as applicable per program in order for the application to be considered complete:
 - i) Tribal Enrollment Cards

- ii) Social Security Cards/Birth Certificates
- iii) State Identification Cards/Drivers License Cards
- iv) Legal Documentation Regarding Custody of Minors
- v) Tax Returns/Tax Related Forms
- vi) Deeds/Titles
- vii) Leases
- viii) Proof of Insurance/Declarations
- ix) Letters from Tribes or other Tribally Designated Housing Entities stating the availability of services provided by such Tribes

4. Pre-Admission Counseling and Family Self-Sufficiency Plans

- (a) Prior to being determined eligible, being admitted, or placed on a waiting list for many CRHC programs, pre-admission counseling is required. CRHC staff or its agent shall provide counseling to applicants to determine proper program placement and to explain their financial and social responsibilities pertaining to the individual program. During such counseling, CRHC shall describe available housing programs and explain which program the applicant would currently benefit from the greatest and why, as well as explain the requirements of the applicant within that program and answer any questions. The applicant should disclose any background information, such as criminal history or previous eviction, etc., that may have an effect on eligibility or program placement.
- (b) In order to be determined eligible for many CRHC Programs and be admitted to the program or placed on Waiting List(s), a family must have a current Family Self-Sufficiency Plan on file. Pre-admission housing counseling greatly assists in the development of such a plan and may include credit counseling & repair, household budgeting, and provide referrals to additional services such as employment training centers. The family is required to follow their plan and meet their steps and objectives in order to remain eligible for admittance to the individual program when applicable.

5. Accepting Applications

- (a) Unless the waiting list is closed, CRHC will accept completed applications from any eligible applicant, even if an informal discussion or an intake questionnaire indicates that the applicant may not be eligible for any CRHC programs at that time.
- (b) The application can be submitted to CRHC in person, in the CRHC office front door drop-box slot, via fax, email, or any other mailing system, as well as online through the CRHC website, if and when available. CRHC may have specific instructions regarding some of the

options for submittal and applicants are encouraged to communicate through the process by email and/or telephone.

(c) After initial review by staff, if the application is complete, it must be date stamped and initialed by the staff person who accepted it. Once the completed application is accepted, it should be referred to the appropriate staff person for processing.

6. Income Limits

- (a) Income Limits used to determine eligibility for most CRHC programs are based on HUD's annually published income limits, as applicable per program. Some programs not subject to federal funding regulations may have different income limit definitions or not be subject to income limits.
- (b) The Maximum Income Limit determining eligibility for most programs is eighty percent (80%) of current published median incomes; however, under some programs, applicants with incomes up to one hundred percent (100%) of median income can be determined eligible.
- (c) The number of household members is a factor in setting the income limits; a change in the number of household members may affect an applicant's eligibility. Annual income, not adjusted income, is used in determining eligibility for admission. While a family may be entitled to deductions in determining rent, no deductions are permitted in determining the eligibility.
- (d) Minimum Income criteria also apply in the determination of eligibility for some programs. In such cases, the household must have a regular source of income, and thirty percent (30%) of the adjusted income must meet or exceed the individual program requirements for admission. A family may not be put on the waiting list with an adjusted income below an applicable program minimum income limit.

7. Income Eligibility Review

- (a) Upon receiving an application and determining that it is complete, all statements and certifications made by the applicant regarding household income shall be verified by third party documentation. In example, if an applicant claims they make \$10 per hour working at a restaurant, the restaurant shall be inquired and requested to provide a statement regarding the number of hours worked and wages earned, including any anticipated wage and hour adjustments. CRHC shall use standard form for such third party verification and also provide the third party with the applicant's executed Consent to Release Information document.
- (b) Applicants may *NOT* be involved within the third party verification process with the limited exception of Social Security benefit documentation, which requires specific instruction.

(c) Once all verifications are documented, income worksheets shall be completed, as applicable per program and submitted to the Executive Director for review in order to determine if the applicant meets income eligibility per the individual program.

8. Applicant Evaluation & Background Clearance

- (a) When applicable to the individual program, CRHC will evaluate each applicant to determine whether the applicant may have a detrimental effect on the other residents' health, safety, and peaceful living environment or on the built or natural environment. This evaluation may include researching an applicant's criminal history.
- (b) When applicable to the individual program, each adult member of the household shall be screened for background clearance in order to determine if any person may be a threat to the community. This can be done through a background screening agency. If necessary, at the discretion of CRHC, the local police department can be contacted to determine if any person in the household has a criminal record in the Department of Justice database. In the event that a member of the household has a criminal record, fingerprints may be required from such person at his/her expense and submitted to a channeling agency requesting a hard copy of the Department of Justice record. Upon receiving the federal background record, CRHC shall make the determination if the member of the household may have a detrimental effect on the other residents' health, safety, and peaceful living environment or effects the built or natural environment.
- (c) CRHC has the option to deny admission to any applicant who may be expected to have a detrimental effect on other residents' health, safety, and peaceful living environment or effects the built or natural environment. CRHC will make an informed judgment about the applicant's suitability for the individual program and grant eligibility and admission to its programs objectively and reasonably. This includes: examining the applicant's history of meeting financial obligations, especially rent. Determining whether the applicant has a history of:
 - (1) disturbing the neighbors; or
 - (2) destroying property; or
 - (3) living or housekeeping habits which could adversely affect themselves and/or other residents' health, safety, and peaceful living environment or adversely affect the built or natural environment; or
 - (4) criminal activity, especially involving fraud, robbery, drug and alcohol use (legal or illegal), or violence.

- (d) CRHC will also deny admission to applicants who currently owe rent or other amounts to CRHC, the Tribe, other housing authorities or entities, property management companies, or landlords in connection with housing.
- (e) CRHC will only consider information that is reasonably related to the individual's attributes. Acceptable forms of interview for applicant may include the following:
 - (1) interviewing the applicant;
 - (2) contacting current or previous landlords;
 - (3) contacting current and former employers;
 - (4) obtaining information from social workers, background research agencies, police departments, the FBI, DOJ, or parole officers;
 - (5) conducting a credit check
- (f) Prior tenants of CRHC administered properties that have had a lease terminated due to non-compliance will not be eligible for CRHC programs. An exception may be made if all outstanding balances owed by the applicant are paid in full to CRHC and the Tribe and such persons have demonstrated to CRHC 1) the ability to comply with all CRHC policies, and 2) are likely to be a responsible recipient or tenant.

9. Applicants with Disabilities

- (a) CRHC will make a reasonable efforts to accommodate disabled families.
- (b) CRHC shall make inquiries necessary to the extent permitted under applicable law in order to verify the disabled applicant's eligibility for scoring and placement on the Waiting List and to determine if a specially designed unit is needed.
- (c) Verification of disability includes documents supporting Social Security or Supplemental Security Income disability benefits. If the applicant does not receive such benefits, other documentation may provide proof, such as residence in an institution, documents showing hospitalization for a disability, or verification by a health care professional. The applicant can provide a written statement or other verification from a physician when adequate verification is unavailable from other sources.
- (d) Previous behaviors such as a history of failing to pay rent, disturbing neighbors, destroying property, housekeeping habits that adversely affect the health and safety of themselves or other residents', or have displayed a history of disturbing the peaceful living environment or effecting the built or natural environment are a substantial basis for rejection of a disabled applicant.

10. Unit Size & Family Composition

- (a) In order to be admitted to CRHC administered units, no more than two persons shall be required to occupy one bedroom. In example, a family of 6 would be the largest family eligible to be admitted to a 3-bedroom unit. However, under circumstances where the quality of life for the family will drastically increase and the family meets all other eligibility criteria established in CRHC policies, these guidelines may be adjusted at the discretion of CRHC.
- (b) In addition to unit size and family composition, applicants must meet eligibility requirements in accordance with the CRHC Pet Policy applicable to the individual program.

11. Waiting Lists

- (a) Waiting List(s) shall show the name of the applicant, the date the completed application was accepted, the points assigned, the current address and contact information of the applicant, the verified annual income, adjusted income, and thirty percent (30%) of adjusted income, as well as other information pertinent to the individual program.
- (b) Waiting lists shall be kept updated and maintained regularly (i.e., monthly), which shall include removal, additions, and follow-up with current applicants.
- (c) Pending applicants on waiting lists are required to report any changes in family composition, household circumstances, and income or assets which would affect the family's eligibility pertinent to the program, as applicable. Applicants are required to submit completed and updated applications no less than annually in order to remain on a waiting list. CRHC staff will make reasonable attempts to contact applicants after being on the waiting list for ten (10) months to follow up on the status of the applicant.
- (d) Applicants shall be removed from the waiting list upon the following:
 - (1) The applicant's request or the applicant's failure to advise the CRHC of continued interest within one (1) year of contact; or
 - (2) The CRHC's reasonable efforts but unsuccessful attempts to contact the applicant to determine continued interest within a reasonable amount of time, not exceeding one (1) year; or
 - (3) A change in the applicant's family composition, household circumstances, income, or assets that results in the applicant becoming ineligible.
- (e) CRHC shall document when an applicant is removed from a waiting list and include a notation as to the reason(s). The applicant shall be notified in writing stating the reason for removal, unless the applicant is admitted to the program.

- (f) Should CRHC close the waiting list, the following policies shall apply:
 - (1) The waiting list shall be closed upon approval from the Executive Director;
 - (2) CRHC shall announce publicly the decision to suspend or restrict accepting applications;
 - (3) CRHC shall publicly announce when they are going to resume taking applications;
- (g) CRHC shall maintain all information submitted in association with applications in accordance with the CRHC Records & Retention Policy.

12. Status Notification

- (a) Once a completed application has been processed and reviewed to determine eligibility, the applicant shall be notified in writing of his/her status, either by mail or email at the address listed on the application. If determined eligible, the applicant shall be added to the Waiting List. CRHC shall not disclose individual applicants placement or rank on such Waiting List until admission is offered, yet can let the applicant know his/her point score as well as inform the applicant of the number of other applicants on such Waiting List. In addition, CRHC can inform the applicant of the general availability of units, etc... Rank and placement are continuously changing based on the composition of the applicants on the list, thus providing ranking information to applicants can create misunderstandings and mistrust.
- (b) In the case of an ineligible determination, the written notification shall state the reason why the applicant is not eligible. If the applicant disagrees with CRHC's determination or files a written complaint, consultation is encouraged between staff and the applicant. If consultation does not remedy the disagreement or complaint, procedures within CRHC's Grievance Policy shall be followed.

13. Admittance

(a) When funding, availability, or other factors allow for additional admittance to individual programs from the Waiting List, the applicant with the most points (ranked highest) shall be offered admittance to the program. When CRHC has an appropriate size and type of unit in its inventory or has funding available for one of its other programs, CRHC will notify the applicant in writing on a form which requires the applicant to accept or reject the assistance or unit and to provide a written explanation for the refusal. The form shall indicate the unit or assistance offered, the address and details of each offer, and include an estimated admittance date, as applicable. If the applicant fails to contact the CRHC office within five (5) business days and fails to return the form within ten (10) business days from the date CRHC mails or emails the offer, the offer shall be considered refused and the next eligible applicant shall be offered the unit. All acceptance/rejection forms shall be maintained in the applicants' files. In the event the applicant rejects the offer

without reasonable supportive documentation (i.e., health and safety issue), the applicant shall forfeit all Waiting List points.

- (b) In the case when two or more applicants score the same amount of individual program Waiting List points and if each application is completely processed on the same date, the completed application that was submitted to CRHC first shall be given preference. In the event both were submitted at the same time, the Executive Director will take into consideration both family compositions and select the most suitable family to be placed in the unit
- (c) When filling an actual or expected vacancy, the CRHC will offer the dwelling to an applicant needing that size and type of unit, in the order of the priority, based on selection preferences, until someone accepts it. All offers of available units shall be mailed or hand delivered to the applicant.

14. Records and Retention

- (a) CRHC shall support the eligibility status for all applicants and retain such documentation in accordance with the CRHC Records and Retention Policy.
- (b) CRHC shall maintain a record of the assistance offered to an applicant including the location, date, and circumstances of each offer and each rejection or acceptance. If the applicant rejects the unit, CRHC shall note the reason for the rejection.
- (c) CRHC shall retain documentation in accordance with the CRHC Records and Retention Policy.

15. Housing Standards

- (a) The Chico Rancheria Housing Corporation's Housing Standards are at least as stringent as the Section 8 Housing Quality Standards (HQS) contained in 24 CFR 982.401.
- (b) Filthy living habits will not be tolerated. A history of poor housekeeping habits that adversely affects the health and safety of the resident or other residents' health, safety, and peaceful living environment or effects the built or natural environment are a substantial basis for rejection of eligibility.
- (c) Inspections: CRHC will conduct, or arrange to have conducted, pre-occupancy inspections utilizing the adopted CRHC Inspection Form to insure any unit is a healthy, safe, and decent place to reside prior to approval of residency and/or assistance. Additional stipulations and requirements are addressed in individual program policies.

17. Obligations.

(a) Applicant Obligations: Applicants must submit complete applications with all required supportive documentation in order

for CRHC to process their application. Incomplete applications will not be processed. Applicants must adhere to all rules set forth in the individual program policy in which they apply or participate in as well as provide all necessary information and cooperate with CRHC in order for CRHC to process applications.

(b) CRHC Obligations: CRHC is responsible for determining the eligibility status of applicants and admitting eligible applicants to its programs. Additional CRHC obligations are specified in each individual program policy.

18. Terminations

- (a) Individual program policies address the termination of assistance.

 Generally, assistance may be terminated at the discretion of CRHC for any of the following reasons:
 - (1) Any violation of family obligations set forth in each individual program policy.
 - (2) Suspicion of illegal drug activity or criminal activity, which may include a police report documenting such activity.
 - (3) Failure of family to sign and submit verification documents for re-certification.
 - (4) If the family moves out of the unit without formal notification and correspondence with the Housing Corporation.
 - (5) If program funding is insufficient to support continued assistance for the family.